

TERMS AND CONDITIONS

- 1) Arrival time 14.00hrs (2pm) at the commencement of your holiday. With a departure time of 10.00am. Please return the keys to owner or reception at the end of your holiday.
- 2) No more than the maximum sleeping capacity of the caravan is allowed at any time. This is to comply with the fire and safety regulations. More people in the caravan than the number of berth can also make for an uncomfortably time for all. Any infringement of this rule will result in the immediate loss of your holiday with no monies refunded.
- 3) We understand that accidents do occur and we try to cover as much as possible. If any of your party does have an accident please could you replace the item if it's something small? If it's a large item and this is not possible, please inform owner before the end of your stay they will arrange replacement and send you the bill.
- 4) Our aim is to hire caravans of a very high standard that are cleaned to a very high standard; we believe that all guests have the right to expect such a service. To help us achieve such a very high standard, all our guests agree to take care of the caravan, which they are renting, and will leave the caravan in a clean and tidy condition at the end of their holiday.
- 5) There is a surcharge of £50 for any damages or breakage; this will be returned once the Caravan has been inspected. If the caravan is left in an untidy and dirty condition at the end of your stay you will lose your surcharge to cover the addition administration and cleaning cost. To prove that caravans are left in an unsatisfactory condition, photographs will be taken before the caravan is cleaned and used as evidence.
- 6) We love pets and understand that a pet is part of the family. Due to park Rules; Pets may not be allowed to stay on some of the caravan Parks. Please confirm before booking.
- 7) Smoking is allowed in some caravans please Check description of the caravan you want to book. If you do smoke please use the ashtrays provided. Please be careful with Cigarettes at all times. No smoking in the bedrooms or the bathroom. The caravans are fully checked each week ANY DAMAGE CAUSED BY SMOKING AND CIGARETTES YOU AGREE TO PAY FOR AT FULL COST.
- 8) Booking will only be accepted by Family's, Over 25's. And No single sex groups.
- 9) Only those Named on the completed booking form are entitled to occupy the accommodation you booked. You and the members of your party must observe the park rules at all times.
- 10) Owners cannot accept liability for any injury, loss of damage suffered by you or any member of your party
 - : Unless there was a wilful default by the owner of the caravan.
 - : Death or personal injury was cause by owners' negligence.
- 11) Please note the sites on which caravans are sited cannot be held responsible for any defects, all complaints/ injuries must be reported at once to the owner you hired the caravan from.
- 12) You must inform the caravan owner if you or any of your party contract infections / contagious diseases while on your stay, this is for other people safely and personal hygiene!

WHEN A BOOKING IS MADE

Once your booking form has been signed and returned with deposit, an agreement has been made with you and the caravan owner. Upon Return of your booking form a Min £50 deposit is to be payed to reserve your caravan and date (please note this is a non refundable deposit)

Payment must be paid 28 days before holiday date, unless other arrangements have been made with caravan owner.

I HAVE READ AND AGREE WITH ALL TERMS OF HIRE Date:.....